



Standard Terms & Conditions of Sale

Unless specifically agreed in writing otherwise, these Terms and Conditions apply to quotations, tenders, agreements, purchase orders, contracts or documents pertaining to the sale of product(s) ("Product(s)") by Pinnacle Architectural Lighting ("Pinnacle").

QUOTATIONS:

- A. The prices shown in the most recent Pinnacle price list, or in any Order Acknowledgement, are prices prevailing at the present time. Pinnacle reserves the right to change such prices at any time without notice. Unless otherwise specifically provided in writing, orders will be billed at prices prevailing at the time of shipment.
- B. Prices issued by a written standard quotation are firm for ninety (30) days from date of quotation. All released purchase orders received and acknowledged within this 30-day period will be price protected. Additions to orders already processed will be considered separate orders and priced accordingly.
- C. All prices are subject to additional federal city and state taxes, if applicable, unless appropriate exemption certificate is on file with Pinnacle's Accounting Department.

PURCHASE ORDERS:

- A. Pinnacle must approve in writing all pricing below published book price.
- B. All orders are subject to Pinnacle's final approval. Fixtures are made-to-order and are not a stock item. Pinnacle requires the customer to approve the bill of materials to ensure the fixture(s), circuiting, voltage, lamps, mounting, quantities, etc. are correct. Sign-off supersedes any information previously provided on the blueprint, quote, purchase order, etc. Failure of Pinnacle to object to provisions or pricing contained in any purchase order or any other communication from Buyer (including, without limitation, penalty clauses on labor charges) does not constitute acceptance of such provisions and will not result in the issuance of any credits.
- C. The acceptance of the Buyer's purchase order is contingent upon written acknowledgement by Pinnacle in the form of a letter or printed acknowledgement.
- D. The acceptance of Buyer's order is expressly made conditional upon Buyer's assent to the Terms and Conditions stated herein and, in the Pinnacle, printed acknowledgement. Pinnacle agrees to furnish the Product covered by its price list only upon such Terms and Conditions set forth herein. In the absence of any written notification to the contrary, and by virtue of the issuance of a purchase order, Buyer shall be deemed to have accepted terms and conditions as stated herein and in the Pinnacle acknowledgement. If there is any inconsistency between the Terms and Conditions stated herein and in the Pinnacle acknowledgement, the Terms and Conditions contained in the acknowledgement shall control. Pinnacle's failure to object to provisions contained in Buyer's forms shall not be deemed a waiver of

the provisions of Pinnacle's Terms and Conditions and Buyer agrees Pinnacle's Terms and Conditions are governing. Any Terms and Conditions contained in any purchase order or other document, that are not consistent herewith, or contain additional or different terms, shall be deemed rejected/disregarded absent a written agreement by Pinnacle to the contrary.

- E. All additions, deletions, or other changes to an order are subject to all Terms and Conditions herein.
- F. Order revisions must be submitted prior to shipment of order. Verbal order revisions will not be accepted. Revised orders will be placed on hold and the ship date may be affected. Revisions after 48 hours of Order Acknowledgement will have a fee and the ship date will be affected. A fee may be applied if the change requires Pinnacle to absorb the cost of materials ordered but no longer needed for the project.
- G. Cancellations will not be accepted on custom fixtures or custom colors. Written cancellation must be sent to Pinnacle within 48 hours of Order Acknowledgement. Verbal cancellation will not be accepted. Cancellation charges will be determined by Pinnacle.
- H. Our pricing is based on current tariff regulations and import duties at the time of the release of this Purchase Order. Any changes in tariffs, duties, taxes, or trade regulations beyond our control prior to or at the time of shipment may result in price adjustments, which will be the responsibility of the customer.

SPECIFICATIONS; VARIATIONS; ERRORS:

- A. Product will be shipped in accordance with the standard styles and sizes as described in the Pinnacle specification sheet or, if special or made to order, in accordance with Pinnacle's drawing and/or modified specification sheet. Sizes in brochures are approximate.
- B. In the event of a conflict between a Buyer's written order and Pinnacle's drawing or specification sheet marked "approved," Pinnacle's drawing or specification sheet shall prevail.
- C. Pinnacle reserves the right to change, discontinue, or modify details of design, materials and finish in any way that will not alter installed appearance or reduce function.
- D. Good faith effort is made to avoid errors in brochures, price sheets, specification sheets and other data. Pinnacle will not accept responsibility for labor charge backs in connection with errors of measurements, prices, description, etc.
- E. Pinnacle will not be bound by general or blanket instructions not contained with Buyer's order. Each transaction must be accompanied by full instructions on the order itself.



- F. Orders containing such phrases as “per plans and specifications” etc. are not acceptable. Product will be supplied as approved on Pinnacle factory drawings.

DELIVERY AND TRANSPORTATION:

- A. All Product is sold, and all shipments are made F.O.B. the factory of Pinnacle.
- B. Pinnacle will use its discretion in routing all shipments and reserves the right to select carrier and truck size. If any shipment made in accordance with Buyer’s instructions shall incur additional labor or carrier costs, such costs shall be paid by Buyer as invoices are rendered.
- C. The shipment date, if any, mentioned on our Order Acknowledgement is Pinnacle’s best approximation of the probable shipment date and is not a fixed or guaranteed shipment date. Shipment of Product is subject to any and all delays due to any condition or happening whatsoever beyond Pinnacle’s control, including but not limited to strikes, fires, riots, wars, acts of God, inability to obtain materials, governmental regulations or other conditions. Pinnacle shall not be responsible for any damage or loss resulting, whether directly or incidentally, from delayed shipments or its inability to ship as above.
- D. Pinnacle reserves the right to ship in installments unless otherwise expressly stipulated in the Order Acknowledgement. All such installments shall be separately invoiced and paid for when due, without regard to subsequent shipments. Delay in the shipment of any installment will not relieve Buyer of its obligation to accept remaining shipments.
- E. Pinnacle reserves the right to refuse to make direct shipments to destinations outside Buyer’s regular service area(s).

SHIPPING AND HANDLING:

- A. Method of packaging is at Pinnacle’s discretion. Modified packaging may be requested and will be charged to Buyer as an extra cost.
- B. All Products are carefully inspected prior to shipment. It is the responsibility of Buyer to inspect all items at the time of delivery and note any damage or shortage on the bill of lading.
- C. Concealed damage claims must be reported to the carrier within fifteen (15) days of receipt of shipment.
- D. Shipping and handling will be prepaid and allowed by Pinnacle on all order shipments totaling at least \$7,500 SELL and shipped within the continental United States (\$10,000 SELL in Canada, to direct shipping points only). The Buyer is responsible for Shipping and Handling on order shipments totaling less than \$7,500 SELL (\$10,000 SELL in Canada).
- E. The minimum Shipping and Handling charge is \$50.
- F. For shipments outside the United States or Canada, the Representative is responsible for arranging any customs or brokerage services. The order will be shipped prepaid

freight with the Shipping and Handling charges being added to the invoice. If the shipment requires special delivery needs requested by the Customer (early morning delivery, lift gate truck, specialized pallets, etc.), the added cost for those needs will be prepaid by Pinnacle and billed directly to the Customer.

- G. Risk of loss or damage to the Products shall pass to Buyer at the point of shipment.

PAYMENT:

- A. Full payment must be made within thirty (30) days from the date of the invoice.
- B. Buyer shall make payments as specified herein and Pinnacle may suspend shipment or delivery until such payments are made.
- C. Pinnacle reserves the right to charge a service charge of one and a half percent (1½ %) per month, but not in excess of any lawful rate, if Buyer is delinquent in payment of invoices.
- D. If, in the opinion of Pinnacle, the financial condition of Buyer becomes impaired or unsatisfactory, Pinnacle may at any time limit or cancel the credit of Buyer and, before delivering additional goods to Buyer, require Buyer to pay in cash for such goods and to pay for goods theretofore delivered. Failure by Buyer to make any such payments within ten (10) days after demand in writing shall constitute a breach of this agreement by Buyer. Approval of credit of one or more deliveries shall not be deemed a waiver hereof.
- E. If any shipment made in accordance with Buyer’s instructions is refused for whatever reason, Buyer shall be responsible for payment of such Product, in accordance with the terms hereof, as though such Product had been accepted at the time of original delivery. Buyer shall also be responsible for reasonable storage, handling and delivery charges and shall pay such charges as invoices are rendered.
- F. Pinnacle shall be entitled to reimbursement for all costs and expenses (including reasonable attorneys’ fees) incurred by it in connection with collection of any amounts for goods sold in the event payment therefore shall not be made when due.
- G. If Buyer notifies Pinnacle not to deliver Product after such Product has been produced by Pinnacle in accordance with the terms of sale or Buyer’s prior instructions, then Buyer shall pay reasonable storage charges until such Product is delivered and accepted.

SECURITY INTEREST:

- A. Pinnacle shall retain a security interest in all goods sold until the full amount of the purchase price (including any service charges) has been paid by Buyer. Notwithstanding the provisions herein and by express agreement, the Buyer shall be liable for all damage and loss occurring after delivery of the Products. In the event Buyer shall default in payment of the



purchase price, Pinnacle shall have the right, in addition to and not exclusive of any other rights it may have under the Uniform Commercial Code or otherwise, to enter upon the premises where the goods are located and retake physical possession thereof, without notice, free from any claims of Buyer. At the request of Pinnacle, Buyer will join Pinnacle and any assignee of Pinnacle in preparing, executing and causing to be filed any and all financing statements pursuant to the Uniform Commercial Code or otherwise. Buyer hereby authorizes Pinnacle and any assignee of Pinnacle to file a financing statement signed only by Pinnacle or such assignee in all places where necessary or appropriate to perfect any security interest which Pinnacle or such assignee might be deemed to have in all jurisdictions where such authorization is permitted by law.

LIMITED WARRANTY AND LIMITATION OF LIABILITY:

- A. Pinnacle's warranty is an industry-standard "parts only" warranty and does not cover labor to replace components supplied.
- B. Pinnacle warrants that its Products, except as excluded herein, are free of material defects in workmanship and materials when used in accordance with all instructions and directions for installation, operation, and maintenance furnished by Pinnacle for a period of five (5) years for Product from the date of shipment. This warranty applies to Product finishes, including powder-coat exterior finishes, with the express exclusion of all other exterior metal finishes. All warranty claims hereunder must be presented to Pinnacle representative in writing within the applicable warranty period. The warranty applies only to Products that have been properly installed, operated, and maintained and is expressly nonapplicable to (i) any Products which have been repaired, altered, or changed other than in accordance with instructions and directions furnished by Pinnacle in writing, or (ii) any Products that have not been installed, operated, or maintained in accordance with instructions or directions furnished by Pinnacle in writing, or (iii) any Products that have been installed, operated, or treated in any manner, which, in the reasonable judgment of Pinnacle, adversely affects its reliability and performance, or (iv) any Products that have been damaged by accident, neglect, misuse, abuse, or natural disaster, or subjected to an unsuitable physical operating environment.
- C. Once Buyer's claim is filed, upon notification from Pinnacle that Buyer is missing items or Pinnacle requests additional information, including missing items, Buyer must provide the requested information/parts, within fifteen (15) days of Pinnacle's written notification to Buyer, otherwise the warranty is inapplicable. If Buyer does not provide pictures at Pinnacle's request, or if specific fixture information provided for items experiencing the claimed condition is not provided or not accurate, the warranty will not be honored.
- D. This warranty does not apply to normal wear and tear or to consumable parts. This warranty does not apply to any Product or component (including, without limitation, transformers, circuit boards, battery packs, etc.) not manufactured by Pinnacle, and the sole warranty with respect to such items shall be that of Pinnacle if any.
- E. Pinnacle's entire liability and exclusive remedy under this warranty shall be the repair or replacement of any affected Products, at Pinnacle's sole discretion. Pinnacle will cover shipping to and from Buyer to repair Product or ship replacement unless the problem is found not to be covered in Pinnacle's warranty, in which case, Buyer is responsible for all associated shipping costs. No charge-back, or charge for labor or material, that does not have Pinnacle's prior written approval will be honored, accepted or paid by Pinnacle. Replacement Products or components may be new, factory reconditioned, refurbished, re-manufactured or functionally equivalent and will be furnished on an exchange basis. Returned Products and components that have been replaced by Pinnacle will become Pinnacle's property. Replacement Products and components are warranted as above for the remainder of the original applicable warranty period.
- F. This warranty does not apply to Products that have been altered or repaired outside of Pinnacle's factory or which have been subject to neglect, abuse, misuse, incorrect installation, or accident.
- G. Pinnacle does not perform warranty jobs for orders with past due invoices.
- H. Warranties will be void if "Return Goods Authorization (R.G.A.)" is not returned.
 - i. At Pinnacle's discretion, warranty may be withheld for Product having customer-requested custom modifications that adversely affect Pinnacle's capability to guarantee that the Product is free of defects in workmanship and materials.
- I. THE WARRANTIES EXPRESSLY SET FORTH HEREIN ARE IN LIEU OF ALL OTHER WARRANTIES OF ANY KIND, WHETHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING, WITHOUT LIMITATION, ANY WARRANTY AGAINST INFRINGEMENT OF ANY THIRD PARTY'S INTELLECTUAL PROPERTY RIGHTS, AND ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY DISCLAIMED BY PINNACLE AND EXCLUDED FROM THESE TERMS AND CONDITIONS/AGREEMENT.
- J. IT IS UNDERSTOOD AND AGREED THAT PINNACLE'S LIABILITY HEREUNDER OR IN CONNECTION WITH THE MANUFACTURE OR SALE OF THE PRODUCTS, WHETHER IN CONTRACT, IN TORT, FOR INFRINGEMENT, UNDER ANY WARRANTY, IN NEGLIGENCE OR OTHERWISE SHALL NOT EXCEED THE AMOUNT OF THE PURCHASE PRICE PAID BY BUYER. EXCEPT TO THE EXTENT OTHERWISE EXPRESSLY PROVIDED IN THE INDEMNIFICATION PROVISION(S) HEREIN, NEITHER PARTY WILL BE LIABLE TO THE OTHER PARTY

(OR TO ANY PERSON OR ENTITY CLAIMING THROUGH THE OTHER PARTY) FOR LOST PROFITS OR FOR SPECIAL, INCIDENTAL, INDIRECT, OR CONSEQUENTIAL DAMAGES ARISING OUT OF OR IN ANY MANNER CONNECTED WITH THIS AGREEMENT, ANY STATEMENT OF WORK, QUOTATION, OR PURCHASE ORDER OR THE SUBJECT MATTER THEREOF, REGARDLESS OF THE BASIS ON WHICH THE PARTY IS ENTITLED TO CLAIM DAMAGES FROM THE OTHER PARTY (INCLUDING FUNDAMENTAL BREACH, NEGLIGENCE, MISREPRESENTATION, OR OTHER CONTRACT OR TORT CLAIM) AND WHETHER OR NOT SUCH PARTY HAS BEEN INFORMED OF, OR OTHERWISE MIGHT HAVE ANTICIPATED, THE POSSIBILITY OF SUCH DAMAGES.

- J. No agent, employee, or representative of Pinnacle nor any third party has any authority to bind Pinnacle, to any affirmation, representation or warranty concerning Products sold by Pinnacle except as expressly stated herein or specifically agreed to in advance by Pinnacle in writing.

INTELLECTUAL PROPERTY/USE OF MARKS:

- A. All intellectual property rights, including copyrights, patents, patent disclosures and inventions (whether patentable or not), trademarks, service marks, trade secrets, know-how, data results and other confidential information, trade dress, trade names, logos, corporate names and domain names, together with all of the goodwill associated therewith, derivative works and all other rights in and to all documents, Products, work product, and other materials that are delivered and/or manufactured by Pinnacle under this sales order shall be owned by Pinnacle.
- B. No license is granted hereunder by either party to use its marks, trademarks, service marks, tradenames, or logos. Any such use, including without limitation use for publicity, marketing, client reference or other related purposes, must be explicitly permitted in a separate written license from the owner, executed by duly authorized representatives of both parties. All Products are sold under trademark and representative cannot alter, modify, or infringe upon such trademark.
- C. Pinnacle retains all right, title and interest in and to all of its intellectual property.
- D. In the event a third party were to bring an action for infringement of its intellectual property rights relating to the Products delivered to the Buyer, Pinnacle shall either defend or settle the claim as it shall choose and at its expense. Were a final unfavourable judgement to be made against Pinnacle, then Pinnacle shall choose either (i) to obtain a licence over the third-party rights referred to above, or (ii) to modify the Products at issue so as to avoid the infringement, or (iii) if such a solution is not possible for economic and/ or technical reasons, to take back the Products delivered and refund their purchase price, less a reasonable amount

in consideration of the ageing and normal wear and tear of the Product. This undertaking shall apply only inasmuch as the Buyer shall have informed Pinnacle immediately in writing of any claim for infringement involving Products delivered by Pinnacle and so long as Pinnacle shall have complete control in management of the action and proceedings.

- E. Pinnacle's liability is expressly excluded if the alleged infringement is the result of the combination or association of the Products delivered with any other product or of any modification of all or part of the Product resulting from any procedure carried out thereon by persons other than Pinnacle.

CLAIMS & ADJUSTMENTS:

- A. Pinnacle's sole responsibility and obligation in the event of a defective Product properly reported to a Pinnacle representative shall be limited to the repair or replacement of the Product, at Pinnacle's discretion, at its own cost and expense, and Pinnacle shall not be responsible for any other damage or loss which may be sustained or claimed.
- B. Upon request, Pinnacle will provide evidence of goods turned over to a carrier but reserves the right to charge a reasonable fee for all proof of delivery requests.

RETURNED GOODS:

- A. Pinnacle does not accept returns on all correctly processed orders as all projects are made-to-order.
- B. Requests to return non-defective Product must be made within ninety (90) days from the date of shipment and is subject to a 50-100% restocking fee.
- C. Product associated with an invoice value of \$250.00 or less cannot be returned.
- D. All returned goods must be accompanied by a returned good authorization (R.G.A.) issued by Pinnacle.
- E. Product must be returned in the original factory-sealed cartons in saleable condition.
- F. Returns must be made freight prepaid within forty-five (45) days of the date of Pinnacle's issuance of the R.G.A.
- G. All Product returned is subject to inspection. Unsaleable and damaged Product will be credited at salvage value or less costs of repairs.
- H. Pinnacle reserves, the right to issue credit at prices prevailing at time of shipment, or time of return, whichever is lower, less the restocking fee.

GENERAL AND ANTI-CORRUPTION COMPLIANCE:

- A. Each Representative shall be liable for its own compliance with any and all laws, rules and regulations applicable to the performance of its several obligations hereunder, including, but not limited to (i) the actions of its employees and the conduct and operation of its business, (ii) the laws and reg-



ulations governing data privacy and the protection of personally identifiable information, and (iii) compliance with all applicable anti-corruption laws and regulations, including, but not limited to the False Claims Act (or successor legislation) and the Foreign Corrupt Practices Act (or successor legislation). To the extent applicable to its performance hereunder, Representative agrees to comply with all laws and regulations governing embargoes and sanctions, of the United States, France or the European Union, and to obtain all licenses, shipping documentation and authorizations required for the resale, export, or re-export of any goods, services or technologies, and to supply evidence thereof to Pinnacle upon request. Representative's policies and practices shall explicitly prohibit the improper payment or provision of anything of value, directly or indirectly, to any public official or to any agent or consultant of any public entity or official, foreign or domestic. Representative shall also have in place policies to ensure that normal and customary business entertainment and expenses or the provision of other things of nominal value are bona fide and legitimate under applicable law. Representative shall indemnify Pinnacle from and against any loss, damage or liability resulting from Representative's failure to comply with the terms of this paragraph.

C-TPAT COMPLIANCE:

- A. Representative agrees to comply with laws, rules and regulations relating to the U.S. Customs C-TPAT Program, as and to the extent applicable to their several rights and to the performance of their several obligations under this sales order, including:
 - i. Representative shall be required to review its shipment processes and identify potential security gaps, vulnerabilities and weaknesses in its shipment processes applicable to products destined for Pinnacle, and (i) to identify any areas of concern to Pinnacle, along with Representative's plan to remedy any areas of concern so identified, and (ii) to use all commercially reasonable efforts to immediately address and rectify such areas of concern and confirm the same to Pinnacle;
 - ii. Representative shall be responsible and liable for the security of its premises and of its containers, including Representative compliance with any applicable laws, rules and regulations related to such security or to customs matters. With regard to containers, such obligations shall continue for the longer of the required regulatory timeframe, if any, or until such time as the container/merchandise is (i) delivered to the applicable ocean terminal, authorized yard, or consolidation point, and (ii) no longer in Representative's control. Representative will immediately report container seal changes, if any, and the reason for such changes both as may be required by local laws, rules and regulations and also to the relevant U.S. Distribution Center Manager and to Pinnacle; and

- iii. Pinnacle shall have the right upon reasonable notice and within normal business hours to audit or have a third-party audit Representative to verify compliance with the above.

ENVIRONMENTAL COMPLIANCE:

In the event representatives of Representative come onto Pinnacle's site:

- A. Representative is responsible for the care, control and management of its products, materials and wastes, including the proper off-site disposal of all waste materials in accordance with all applicable legal requirements.
- B. Material Safety Data Sheets (MSDS) must be provided to Pinnacle's Environmental Coordinator for all oils, lubricants, chemicals, cleaners, paints, or adhesives prior to being brought to site.
- C. All liquid or waste material must be stored in compatible and secure containers, adequately labeled with environmental and safety information, and remain covered at all times when not in use. All and waste materials must be properly segregated.
- D. Product or waste material must not be placed in drains, sums, or trenches or outside of the facility unless authorized in writing by Pinnacle's Environmental Coordinator.
- E. In the event of an environmental emergency, or incident pertaining to the transportation of goods to and from Pinnacle's facility, representative shall immediately contact Pinnacle's Environmental Coordinator and indicate:
 - What was spilled
 - Location of spill
 - Quantity spilled
- F. Representative shall obtain and comply with all applicable permits required by Pinnacle, local, state, and federal regulations.
- G. Representative must follow all appropriate and applicable environmental, health, and safety rules and regulations while on Pinnacle's property.

IMPORT/EXPORT COMPLIANCE:

- A. Representative shall comply with the most current import and export control and sanctions laws, regulations and orders applicable at the time of any import, export, re-export, transfer or provision of Products. In particular, Representative shall not (i) supply goods, services or technologies to any natural or legal person, organization, or entity ("Prohibited Party") that is subject to embargo, sanction, or other similar restrictions, including but not limited to denied parties status, by the United States, France, or the European Union ("Restrictions"), (ii) export or re-export any goods, services or technologies to a banned country, or one which is subject to Restrictions, without having obtained all necessary authorizations from applicable French, European, or American authorities, as the case may require, (iii) export or re-export any goods, services or technologies,



for the purpose of using them in sectors that are banned or subject to Restrictions (iv) export or re-export to, or engage in financial transactions with, any such party, organization or entity, or to any Prohibited Party, organization or entity with regard to which there is credible reason to believe that they fail to fully comply, or intend not to comply, with the Restrictions. Pinnacle shall be entitled to audit Representative to verify compliance with this Section. Without limiting the foregoing, Representative shall be responsible for providing accurate and complete customs documentation to the extent required and, notwithstanding anything to the contrary, Pinnacle shall have the right to verify the completeness and accuracy of any such required documentation. Representative shall indemnify Pinnacle from and against any loss, damage, or liability resulting from Representative's failure to comply with the terms of this paragraph.

GENERAL:

- A. All additions, deletions or other charges to an order are subject to all Terms and Conditions, herein.
- B. Pricing is subject to change without notice and is exclusive of sales or like taxes unless otherwise noted.
- C. Possession of a price list is not in itself an offer to sell.
- D. These Terms and Conditions shall be interpreted and construed in accordance with the laws of the State of Colorado, U.S.A, without regard to its choice of law principles. The jurisdictional venue for any legal proceedings involving these Terms and Conditions or the transaction contemplated herein shall be held in any applicable state or federal court located in Denver County, State of Colorado, U.S.A. The application of the United Nations Convention on Contracts

for the International Sale of Goods and the United Nations Convention on the Limitation Period in the International Sale of Goods to this Agreement are expressly excluded.

- E. No waiver by either party with respect to any breach or default or of any right or remedy and no course of dealing, shall be deemed to constitute a continuing waiver of any other breach or default or of any other right or remedy, unless such waiver be expressed in writing and signed by the party to be bound. All typographical or clerical errors made by Pinnacle in any quotation, acknowledgement or publication are subject to correction.
- F. Representative shall not assign its rights or delegate its duties hereunder or any interest therein or any rights hereunder without the prior written consent of Pinnacle, and any assignment without such consent shall be void.

MOCK-UPS

Purchase Orders are required for all requests for additional samples and job specific mock-ups. Pinnacle will offer a 50% discount on the book price for the job specific mock-up and the customer will be billed for the sample at our standard 30-day terms. No returns are available on the mock-up.

Revised 05/2025